

The Center at Priscilla Place

Trumbull Senior Center

ELIGIBILITY GUIDELINES

1. The Trumbull Senior Center is designed for the independently functioning older adult, aged 55+. The Trumbull Senior Center Director reserves the right to assess participants as to their ability to safely and appropriately use the Senior Center, to insure the well-being of all attendees.
2. Participants must be independent and oriented. Participants who are not independent or oriented may be required, at the discretion of the Trumbull Senior Center Director, to have a caregiver or family member accompany them while they participate in activities or utilization of services, including transportation. Staff members are not allowed to provide hands-on assistance.
3. Participants who require an aide/companion must be accompanied by them at all times while visiting the center or using Senior Center services. On-going failure to provide necessary caregiver assistance may result in the cancellation of participant's privileges.
4. Participants must be able to perform basic skills of daily living, either independently or with the assistance of a caregiver or family member. These basic skills include but are not limited to, self-toileting, self-feeding, self-mobility, with or without assistive devices, the ability to make appropriate decisions, and to maintain appropriate attire and personal hygiene.
5. Prior to exclusion for any of the above reasons, the Trumbull Senior Center Director or appropriate staff, shall meet with the individual and/or their family to identify the assistance need and offer potential solutions. Non-compliance could result in the member's exclusion from participation.

MEMBERSHIP CODE OF CONDUCT

As guests, individuals can personally help the Senior Center maintain a warm, positive and safe environment; it is every member's right. The *Senior Center Code of Conduct* provides guidelines for the actions of all who volunteer at and use the services of the Senior Center. All groups and individuals are expected to adhere to the Trumbull Senior Center's *Code of Conduct* when participating in programs, taking advantage of services or otherwise using the facilities.

The following will not be permitted:

- Activities that infringe on the rights of Senior Center participants or staff.
- Vandalism or theft of Senior Center materials, equipment, furniture or grounds.
- Inappropriate behavior or language that disturbs other participants.
- Infractions against the center's policies regarding loitering, sales or solicitation.
- Possession, use, or sale of alcohol or controlled substances.
- Racial, religious or sexual harassment of center participants or staff.
- Violation of smoking ordinances both inside and outside of the building.
- Inappropriate footwear or attire.
- Failure to maintain good hygiene.

It is the policy of the Senior Center to practice appropriate measures when handling participant misconduct. In keeping with that policy, The Town of Trumbull, through its Director, reserves the right to remove participants from facilities, programs and services via suspension periods determined by designated department staff representatives. Notification will be provided in writing.

First Offense:

- Speak with participant and discuss conduct policy and the inappropriate behavior.
- The incident will be documented.

Second Offense:

- Speak with the participant to discuss the conduct policy and inappropriate behavior.
- The incident will be documented, a correction plan will be agreed upon and signed by participant and staff member.

Third Offense:

- Suspend the participant from the Trumbull Senior Center as determined by the Trumbull Senior Center Director and/or appropriate staff. The length of the suspension will be determined by the severity of the incident.

Incidents of Imminent Danger: Participation will be discontinued immediately if the participant is engaged in illegal activity, presents a danger to themselves or others, or is physically or verbally abusive.