

TOWN OF TRUMBULL & BOARD OF EDUCATION  
TRUMBULL, CONNECTICUT  
REQUEST FOR PROPOSAL  
VOIP TELEPHONE SYSTEM

PROPOSAL 6211 DUE: ~~JANUARY 5, 2017 @ 2:00PM~~  
JANUARY 19, 2017 @ 2PM

Addendum # 4 Amended 12-21-16

This Addendum #4 is to give a 2<sup>nd</sup> walk through at couple of buildings. Please sign in with the Jeff Hackett at BOE side and Bill Chin at Town side. And to answer more questions

**Board of Ed**

Wednesday December 28th at 10:00 am. Vendors are to meet at the Admin building, 6254 Main Street. Only the BOE building referenced in the bid spec. will be visited.

At on the same day @ 2pm for the **Town of Trumbull** the vendors to meet at the Senior Center at  
23 Priscilla Place  
Trumbull, CT 06611

# QUESTIONS AND ANSWERS

1. What are the models of the installed Nortel systems at each location?

**Response – See table in Addendum 3.**

2. Is your current voicemail system one single Octel system for both the Town and BOE or are these separate Octel systems (one for each)?

**Response – One Octel serves all users, with the exception of the Call Pilot system at Trumbull Police.**

3. How many total users will this phone system be supporting?

**Response – 830 total sets, see RFP section 2.9.**

4. Do you desire wireless VoIP phones as part of this solution?

**Response – No wireless VoIP phones will be deployed at cutover; the Town has asked for unit pricing for future reference.**

5. Do you desire users who will have soft-phone capability to be able to call from off town premises?

**Response – No softphones will be deployed at cutover; the Town has asked for unit pricing for future reference.**

6. Is E911 required to be implemented with your IP phone system?

**Response – Yes, see RFP section 2.7.**

7. Do you desire a 4 or 5 digit intra-organization dial plan?

**Response – 4 digit is preferred, 5 digit if necessary.**

8. Do you desire on phone paging or overhead paging integrated with the new phone system at any (please specify the specific) or all locations?

**Response – There are no paging requirements at this time.**

9. Could you provide the open POE port counts for each site?

**Response – to be determined with the network readiness assessment.**

10. Please also include the open ports available in the patch panels at each site

**Response – to be determined with the network readiness assessment.**

11. Can work be done by the awarded bidder on weekends and holidays?

**Response – No.**

12. Were you able to clarify if this bid would fall under prevailing wage?

**Response – Our understanding is that prevailing wage is not required for this project.**

13. Do you want to implement connect fax server(s) with the proposed voice system or maintain individual analog fax machine?

**Response – No, not at this time.**

14. Is a performance bond required in addition to a Bid bond?

A Proposal Bond payable to the Town must accompany each Proposal for ten (10%) percent of the total amount of the Proposal

15. What is the likelihood of a fiber connection between the BOE and Town networks?

**Response – The link that will be created between the networks will only be 10 Mbps.  
Please develop your proposal assuming two separate networks.**

All other questions for this RFP may be directed to Mr. Kevin Bova, Purchasing Agent (203-452-5042) [kbova@trumbull-ct.gov](mailto:kbova@trumbull-ct.gov)