

TOWN OF TRUMBULL & BOARD OF EDUCATION
TRUMBULL, CONNECTICUT
REQUEST FOR PROPOSAL
VOIP TELEPHONE SYSTEM

PROPOSAL 6211 DUE: ~~JANUARY 5, 2017 @ 2:00PM~~
JANUARY 19, 2017 @ 2PM

Addendum # 5 Amended 01-03-2017

This Addendum #4 is to answer more questions

QUESTIONS AND ANSWERS

We have a limit on the directory of 200 – section 2.7 addresses what they need and I just want to make sure 200 is not an issue.

If I understand the question, 200 directory entries is inadequate. There are over 800 telephone users plus a couple hundred voicemail-only users, each of whom will require an entry.

Our system syncs with Outlook and Outlook syncs with AD – Section 2.7 – is that OK?

I don't think so. I think the phone system has to work directly with AD.

Wireless IP – Premise based system feature not supported by Hosted PBX – Section 2.8.

I don't understand why the hosted system cares whether the IP phones are wired or wireless.

Section 2.15 Carrier Services – Need to clarify – are they keeping all these different types? We would need to control them (PRI, SIP, etc.) in order to integrate.

The system needs to be able to support all the different types of carrier services listed. At cutover, there will be SIP trunks, analog (POTS) lines and Centrex lines. Not sure what the question is...

All other questions for this RFP may be directed to Mr. Kevin Bova, Purchasing Agent (203-452-5042) kbova@trumbull-ct.gov